

**QUALITY POLICY**

**Revised November 6, 2017**

Promox intends to promote and develop continuous improvement of results in the field of Safety, Quality and the Environment which it considers strategic in the context of its activities and intends to pursue its development in a sustainable way by operating, as regards the quality of products and services, in line with the following business principles:

***Quality of products and services***

We want to offer our customers products that strictly meet their requirements and agreed specifications, a reliable and punctual service, willingness to design and modify products with them according to their needs, attention to understanding and developing their needs, expressed and implicit, of service, identifying and eliminating with constancy and determination all the possible sources of non-compliance in order to increase their satisfaction.

Furthermore, by adopting the requirements introduced by the new version of the UNI EN ISO 9001:2015 standard (analysis of the context, of the interested parties, of their requirements and expectations, of the risks and opportunities), we intend to reduce as much as possible the negative impacts on the operational of the company;

***Management commitments***

Promox Management intends to devote its efforts to ensure that:

- the Quality Policy is aimed at a continuous improvement of the effectiveness of the Quality Management System
- is communicated and understood within the Company
- be reviewed for continued suitability
- measurable and coherent Quality Objectives are established for the relevant levels and functions, including those necessary to comply with the requirements of the products and services and their monitoring over time is provided.

Leggiuno, 06 November 2017

Promox SPA  
The Chairman of the Board

